



## Reduced Membership Policy

The Tower Theatre believes that cost should not be a barrier to participation in our community. We offer reduced membership rates for people whose financial circumstances make the standard membership fee difficult to afford.

### Standard Reduced Memberships

People aged under 21 and full-time students are eligible for a reduced annual membership rate of £30. Evidence may be requested where appropriate, but we aim to keep the process as light-touch as possible.

### Discretionary Reduced Memberships

We recognise that financial hardship is not always reflected in formal categories. A discretionary reduced membership may also be offered to people experiencing circumstances such as:

- Significant caring responsibilities
- Sudden changes in financial situation
- Health-related financial pressures
- Temporary financial hardship
- Other circumstances affecting affordability

Applications will be considered confidentially and sympathetically by the Management Committee. Decisions are made based on:

- the information provided by the applicant,
- whether the applicant meets one or more of the eligibility criteria listed above,
- and whether the standard membership fee would reasonably present a barrier to participation.

The Tower Theatre aims to apply this policy consistently while recognising that individual financial circumstances vary and may not always fit neatly into defined categories. Applicants may be asked for additional information if needed, but we aim to keep this process proportionate and straightforward.

### How to Apply

To apply for a reduced membership rate, please contact the Tower Office or a member of the Management Committee by email or phone with a brief outline of your circumstances. We do not require extensive personal information.

### Duration of Reduced Memberships

Reduced membership rates are normally granted for one membership year at a time. Members are welcome to reapply at renewal if their circumstances mean they still require a reduced rate.

Renewal requests will be considered using the same criteria and process outlined above. In some circumstances, the Management Committee may approve a shorter temporary reduction where financial hardship is expected to be temporary.